

Waste Management Tips for Safe Service

Safety is a core value at Waste Management. We are focused on delivering the safest, most reliable service to your home every week. Here are some tips for helping keep your neighborhood clean and green.

Select a Safe Pickup Spot

Follow these easy guidelines to ensure your trash or recycling cart can be successfully serviced every time. When placing your cart on the street, please ensure:

- **Carts are out from 7am to 6pm**, various factors may impact the time your carts are serviced from the time your neighbors are, we request carts remain out during this time frame for service.
- **Cart is 4 feet from any other object**, including mailboxes, parked cars, fences, overhead power lines and other carts. Trucks need a safe space to access, lift and empty the cart.
- **Handle faces the house or sidewalk, not the street**. This helps the lid to open correctly during servicing, so materials fall into the truck, rather than the street.
- **All materials fit inside the cart with the lid closed**. This reduces the chance of materials falling out on the street while being emptied.



Missed Pickup?

While we have a 99.9% success rate for collection, on rare occasions we may miss a home. If your cart is not serviced on your regular collection day, please call 800-796-9696 to report the missed pickup. We typically return the next day so be sure to put your cart out the next morning for service. In the event we are unable to service the community on the regular service day *example a weather delay*, we typically return the next day so be sure to put your cart out the next morning for service. Please make sure to have carts out from 7am until 6pm. Please see Holiday Schedule on 2019 Recycle Calendar, Holiday Schedule applies to both trash & recycle service. **Observed Holiday Schedule:** During a holiday week, service will be delayed by one day for all days that fall on or after the holiday. Normal schedule will resume the following week. **New Year's Day/Memorial Day/Independence Day/Labor Day/Thanksgiving Day/Christmas Day.**

Stay Safe around Trucks

We love to see kids smile and wave when we drive through the neighborhood and service your home! As the weather warms up, please remind children to watch our operations safely from your front yard. They should never attempt to touch a working truck or add anything to a cart while it's being serviced.

- ❖ Maintain a safe zone. **Stay at least 15 feet from a truck while it is servicing your cart.**
- ❖ If a pet runs under a truck while it is servicing your cart, do not chase it. Get the driver's attention and approach the truck to retrieve your pet when the driver indicates it is safe.

Eliminate Fire Hazards

Products that contain flammable, corrosive, toxic, or poisonous ingredients are considered hazardous and should NOT be disposed in your curbside cart. Examples include oil, paint, chemicals, batteries, fluorescent lamps and propane tanks.

- Flammable materials can ignite in your trash cart or in the truck and cause dangerous fires.
- Oil, paint and other toxic fluids can leak out of the truck, stain the streets and contaminate storm systems.

Please check with the city or county for information on where to properly and legally dispose of any hazardous items.